

[Help me choose lab tests](#)

Search lab tests and codes



Shopping Cart

Test Name	Price
Annual Physical	(view recommended tests)
Comprehensive Metabolic Panel Essential blood test. Measures fasting blood sugar (glucose), calcium, kidney function, liver function, and more. (learn more)	\$8.00 (delete)
CBC (includes Differential and Platelets) Essential blood test. Measures hemoglobin, blood cells, and more. (learn more)	\$5.00 (delete)
Lipid Panel, Standard Cholesterol test. Measures total cholesterol, good cholesterol (HDL), bad cholesterol (LDL), triglycerides, and more. (learn more)	\$10.00 (delete)
Heart	(view recommended tests)
hs-CRP High-sensetivity CRP test. (learn more)	\$20.00 (delete)
Homocysteine Early detection of heart disease risk. (learn more)	\$45.00 (delete)
Thyroid	(view recommended tests)
TSH Basic and essential thyroid test. Measures thyroid function. (learn more)	\$10.00 (delete)

Lab Collection Fee	\$18.00
Total:	\$241.00

[Choose lab location](#)

Test Name	Price
T4 Free (FT4) Free T4 test. Measures a hormone produced by thyroid. (learn more)	\$10.00 (delete)
T3 Total Total T3 test. (learn more)	\$20.00 (delete)
Diabetes (view recommended tests)	
Hemoglobin A1c Essential diabetes test. Measures average blood sugar level over 3 months. (learn more)	\$15.00 (delete)
Insulin Resistance (view recommended tests)	
Insulin Insulin test. Measures insulin. (learn more)	\$20.00 (delete)
Vitamins (view recommended tests)	
Vitamin D, 25-Hydroxy, Total, Immunoassay Vitamin D test. Measures vitamin D levels. (learn more)	\$45.00 (delete)
Other	
Vitamin B12 (Cobalamin) Vitamin B12 blood test. Measures vitamin B12 level. (learn more)	\$15.00 (delete)
	Lab Collection Fee \$18.00
	Total: \$241.00
Choose lab location	

Order total includes the doctor's lab order, all lab fees, and a PDF copy of your results. Orders are processed 24/7 and are valid for 6 months.

Selected Lab Location:

No location has been selected

[Choose Lab Location](#)

Results:

Results should be ready 2 - 7 days after your Quest visit. [Choose lab](#) for a better estimate.

Fasting:

Overnight fasting is required.

How it works?

- 1 **Choose a lab near you.** We have 2,300 labs in 47 states (all states except NY, NJ, RI). Pick a lab that's convenient for you.
- 2 **Choose lab tests.** These are the exact **same tests your doctor orders**. Based on the tests you choose we'll give you an **ETA for the results**.
- 3 **Pay online.** We accept Visa, MasterCard, AmEx, Discover, HSA and FSA cards. **No insurance needed.** No doctor's order needed, we have our own doctors. This is all you'll have to pay. There will be **no additional charges** from the lab. You must order online before going to the lab. Labs don't accept patients without an online order.

Immediately after you pay we'll give you a lab order to download and take to the lab. We're open 24/7 and **lab orders are issued immediately after checkout**.
- 4 **Go to the lab.** The order is sent electronically to the lab. You can get tested **immediately** after ordering online.
- 5 **We'll email you the results.** We will email you when your results are ready.

Frequently Asked Questions

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General questions

What is Jason Health?

Jason Health is an online service where you can buy laboratory tests. It was created by the person, who was in a desperate need of laboratory testing for himself. It was a long way between ordering lab tests from different stores, understanding of how the system works and opening of Jason Health. This experience allowed us to understand what difficulties can be on the way of getting laboratory testing for individuals. We also understood, how we can ease the process and make lab testing more affordable for our customers. Now we are ready to use our experience and provide you with the most convenient and cheap lab testing.

How is Jason Health able to offer such low prices?

We believe that power to keep tracking overall wellness and find signals of serious medical conditions on their early stages should be accessible to everybody, whether or not they can afford a good doctor. We use software and technologies that helps us to automate a lot of processes and so reduce the cost of lab testing process for our customers. Because of the high volumes, our doctors lab orders don't cost much. Plus, we have a special contract with Quest Diagnostics, which is not accessible for individuals, and low margin. All these factors help us in keeping the price as low as it is even possible.

In which states are your services available?

In all states except NY, NJ, and RI. Regulations in these 3 states don't allow customers order lab tests online. For ordering lab tests online you need to use a local address in the state where the testing is allowed.

How old do I have to be to get tested?

You must be at least 18 years old.

Do you accept medical insurance?

No. We do not accept health insurance. We do accept HSA and FSA cards. This helps us keep prices low and avoid sending your lab results to insurance companies.

What does the testing price include?

The price includes:

- a doctor's order for testing
- all lab/testing fees
- an online copy of your results

After you pay Jason Health you will NOT need to pay anything else to Quest.

What to expect after the checkout?

When you finish the checkout we will email you a link. You will need to click on this link to access the requisition form (PDF file) you will need for testing. This form is all you need to get tested at Quest. You should either print it out or show it from the screen of your smartphone when you visit a Quest Diagnostics location.

Requisition form

Do I need a prescription from my doctor to get lab testing done?

No. One of our own doctors will order the tests you choose. This prescription is included in the test price. Simply order tests, take the requisition form we will provide to the lab, and you will be able to get tested.

Is it possible to use a lab order (requisition) from my doctor?

No, but it does not matter. When you order the same tests from us, the price for your order includes a requisition signed by one of our doctors.

Is it possible to get a requisition without ordering tests?

No. We only provide lab order and tests together as a package.

Does my order expire?

Your lab order is valid for 6 months. You can find the expiration date on the requisition form we will provide to you. The lab order cannot be used after the expiration date.

Payment and refund policy

What are my payment options?

We accept credit, debit and pre-paid cards from Visa, Mastercard and American Express. You can also use your HSA or FSA cards if they have Visa or MasterCard logo on them.

Are there any additional charges for reflex testing?

No. All follow up tests are included in the original price. You will not be charged anything else after the original purchase.

What is your refund policy?

You may cancel unused order and get a refund within 21 days of purchase. If you have visited Quest lab and had the specimen collected, the order cannot be refunded. The refund will be equal to the price of the order less a \$35 cancellation fee.

To cancel your order and get a refund, please call us at (702) 935-0035 or email us at support@jasonhealth.com. Include your the order date and the name on the order. It will take us 24-72 hours to process your request.

You will receive your refund back on your card 5-10 business days after we issue it. The exact time depends on the bank that issued the credit card.

Preparations

Where will I have my blood drawn / specimen collected?

You will go to one of about 2,300 Quest Diagnostics locations all over United States. You can use our [lab locator](#) to find the nearest Quest Diagnostics lab in your area.

After placing my order, how soon can I go to Quest

Immediately, unless your test requires fasting. No appointment is necessary.

Should I fast before taking the test?

Some tests require fasting. Your lab order will tell you whether or not you need to fast.

Laboratory visit and specimen draw

Do I need to make an appointment with Quest?

No. Appointment is not required. After you order, you can go to the lab or you can schedule an appointment online if you prefer.

Please note, that labs are the busiest in the morning, when people who had to fast are waiting for a specimen collection.

Do I need to print out the lab order?

This is optional. When you go to Quest, you can either bring the printout of the lab order or show the lab order from a screen of your smartphone.

Can I go to a different Quest location?

Yes. You can go to any Quest location, not just the one you selected placing the order. Bring the lab order with you as a print out or on your phone.

Will Quest make me show my photo ID or insurance card?

No. Since your order is pre-paid, you will not be required to show a photo ID or insurance card when you come to a Quest lab.

Will I need to pay Quest anything?

No. Your order is fully pre-paid. Quest will not ask you to pay anything else.

What happens during a lab visit?

When you come to Quest, you will sign-in at the reception desk. If there is a line, you will wait in the waiting room. When it's your turn, the technician will take you to a private room. She will enter the number from your lab order into her computer. She will ask if you are fasting. She will not discuss specific tests or payment with you, since the order is pre-paid. The computer will tell her how much blood to draw and what test tubes to use. If you are doing a urine test, the technician will give you a cup and send you to a private bathroom. Once the specimen is collected you're done.

Once you arrived, you need to check in and wait in a line for your turn in a waiting room. When your turn comes, a laboratory specialist will invite you for a specimen collection into a special small room. Usually, a specimen draw takes less than 10 minutes. However, some complicated tests need more time and you will need to stay at the laboratory for a specific amount of time, needed for an accurate testing (for example, 2 specimen glucose tolerance test takes 2 hours).

How long will my Quest visit take?

Usually about 20 minutes. But it can take longer if there is a long line or you have ordered a lot of tests.

Please note, that labs are the busiest in the morning, when people who had to fast are waiting for a specimen collection. If you do not have to fast we recommend going to Quest in the early afternoon. Usually there are no customers there at that time.

Lab results

When will I get my test results?

Usually 1-3 days, but it depends on a test. Your lab order will include a better estimate specifically for the tests you order.

How will I get my test results?

We will email you as soon as we get the results from Quest. The email will include a link to download the results as a PDF. The results will always be available under your account on our website.

What will my test results report look like?

The report will contain one or more lines known as components (measurements) for each test that you order. For each component it will have your value (Quest measurement), reference range (normal result range for this component) and whether your result is normal / high / low. Abnormal results will be clearly indicated.

Can I bring the results to my doctor? Will my doctor accept the results?

Yes. The results report is identical to what doctor receives from Quest Diagnostics when the doctor orders the tests for you. To share results with your doctor, we recommend that you print out the report and bring it with you to the appointment.

How do I get my old test results?

Your results will always be available under your account on our website.

Will you send my results to my doctor or insurance company?

No. Your results are completely confidential. You can share them how and when you wish, it is your choice.

Customer support

How do I contact your customer support?

We have a customer support service available for you Monday - Friday, 9am - 5pm EST. You can email us at support@jasonhealth.com or call us at (702) 935-0035.

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